



RV PARKING GUIDE

LIVERPOOL
MARINA 

VERSION N06
2023



ABOUT US

Liverpool Marina is a 315 berth marina, which has a variety of services & facilities on site:

- Bar & restaurant / sports bar
- Cafe & convenience store
- Shower & w.c facilities
- Elsan disposal
- Water top ups
- Recycling & battery disposal
- Red diesel fuel
- Laundrette
- RV Parking (no electricity)

There are 12 available bays for larger vehicles / campervans between 6.5m - 7.5m within the marina's inner carpark which is on the far right hand side as you enter the marina car park.

The RV Parking is a self service facility. Please book your space using our easy booking system on our website: www.liverpoolmarina.com/rvparking

All spaces must be pre-booked online. If you turn up on the day and have not booked online 24 hours in advance, you will receive a £100 PCN from the ANPR cameras on site.

Please note, because the carpark is a self-service customer managed facility, the bar & restaurant staff are not affiliated with the carpark and will be unable to service any queries. The marina is a 24/7 operation and will be happy to answer any questions you may have.

We hope you have an enjoyable stay and enjoy the array of entertainment and culture Liverpool has to offer.



HOW TO BOOK

Our booking software is powered by RMS Cloud and is very simple to do from either phone, tablet or desktop.

Please follow the step by step instructions below:

1. Go to www.liverpoolmarina.com/rvparking
2. Find the 'LETS GO' button and click it! This will take you to RMS.
3. Enter your desired arrival date & check out date.
4. Enter number of guests (this is number of people per vehicle)
5. Bay type = parking
6. Length (we only cater for up to 7.5m Maximum. If you're vehicle is less than 6.5 please do not book a 7.5m bay)
7. Click 'Search availability'
8. If a bay is available, it will show you a green square. If none are available, the squares will all be red
9. Click 'add' which will add the dates to your basket
10. Look to the top right of your screen and click the 'Book Now' button
11. Enter all your details and pay securely online
12. You will receive a confirmation email which will include a link to your client portal where you can cancel / amend your booking

Please note: If no bays are available for your dates. we are fully booked. Please remember we only have 12 bays and get fully booked very quickly. It is best to book three months in advance for the Summer and peak periods.

We are no longer able to book bays on your behalf. We apologise for any inconvenience this may cause.



ON ARRIVAL

Please park in the bay number displayed in your confirmation email.

Please do not park in any other bay. Doing so causes a complete collapse of the system and other customers will not be able to park in their allocated bays which vary depending on the size of their vehicle. If you are not able to park in your bay for any reason, please exit the inner car park and park in any bay in the outer car park. Please come into the foyer where you will find the marina office. We will assist you from there.

On entry, after parking in your bay, please head to the marina office to pick up your access card. You will need this access card to access:

- Main doors after 5pm
- Shower facilities
- Coburg Yard (Water/Elsan/Laundrette/Recycling) \
- Access Gates

Please see below for how to use the access cards.

ON DEPARTURE

Please ensure to check out by 10am which you can do online via your client portal.

Please remember to drop your access card in the blue post box outside of the main building doors on wall.



GOOD TO KNOW

ACCESS

To gain access to the marina grounds, you will require an access card which is used to open the secure doors located at the main entrance and both side entrances of the marina building as well as inside the w.c facilities where you will find the showers.

The access card points are round pads on the wall next to the door. You should swipe your card against the card pads and they will flash green. You may then open the door.

You can collect your access card behind the marina office.

WIFI

You are welcome to use our complimentary WiFi.

Username: Liverpool Marina Berth Holders

Password: Sailintothecity

Please note that our WiFi is top of the range & newly installed but does have restrictions. For example, streaming lengthy movies may be slower than usual due to its capacity but general use will be faster, such as social media and remote working. Restricted sites apply.



PARKING

The RV parking is located on the far right of the inner car park. You will know you have found it when you see numbered bays! Please only park in the bay you have booked into. If you arrive and the bay you have booked is occupied, please go back online and check which bays are still available for the dates you have booked and park in any of the alternatives. Please be mindful of the max length restrictions as the bays are tight. Please be conscious of other customers and park as close in as you can to allow free movement for other customers.

Please note there is no electric hook ups in any of our bays.

LOGGING / REPORTING ISSUES

Due to having such a small team, we rely on our online reporting system to respond to faults quickly. Having an online log of all faults or issues also ensures that we can easily identify where continual issues arise and where more of our attention is possibly required. By clicking 'contact us' on the Liverpool Marina website, you will be directed to a host of contact options which ensures your log is sent to the correct person.

www.liverpoolmarina.com/contact-us

SHOWERS

The male and female showers are located inside the male and female w.c's in the marina foyer. The ladies showers is to the left after the second door entry, and the males is to the right after the second door entry. You will need your access card to enter. To exit, press the exit button next to the door which will release the lock.



SERVICES

ELSAN / OIL DISPOSAL

You can dispose of your Elsan in the Elsan disposal hut on the Coburg side of the marina. For hygiene reasons and because the w.c's are shared with the restaurant, please do not dispose of your Elsan in the marina w.c facilities.

You can dispose of your oil at the Oil disposal point on the Coburg side of the marina. You will find this on the right hand side of the temporary shower facilities. Please ensure to empty the oil container into the disposal unit, and neatly dispose of your container in the bin provided.

THE YACHT CLUB SPORTS BAR & GRILL

The Yacht Club Sports Bar & Grill is open Monday - Sunday 9am - late serving fresh food and a wide selection of alcohol. You are welcome to use the outdoor seating and lower beach area as you please until the facilities re-open inside. Please dispose of any rubbish in a responsible manner. There are large indoor and outdoor sports screens showing all live matches & a games area for you to enjoy.

LAUNDRY

The laundry room is located on the Coburg side of the marina. Prima laundry is a digital launderette facility. Please download the Prima app from the app store on your mobile phone or tablet. There is a leaflet enclosed within this pack for further instructions.



RULES & REGULATIONS

In order to ensure we follow health & safety regulations, there are a number of rules to follow whilst parking with us.

Please read through these rules & regulations thoroughly.

- The maximum speed permitted whilst manoeuvring in the car park is **5mph**
- Dogs must be kept on leads at all times and must not be permitted to run around the marina at any time. All dog mess must be picked up and disposed of in the dog waste bin in Coburg yard. There is a £100 fine for leaving your dog mess.
- No ball games, camping chairs, awnings or BBQs are permitted anywhere on the marina grounds including the car parks.
- Noise must be kept to a minimum after 8pm.
- Please respect our facilities and leave them as you would wish to find them. Please remember these facilities are predominately for the marina berth holders and must be kept clean and tidy at all times.
- You are welcome to use the shower facilities, however, please be respectful to our other customers and do not walk through the car park or the bar & restaurant in just a towel, pyjamas or with a towel turban!
- The elsan disposal is located on the Coburg side of the marina. Please use your swipe card to access via the large black gates. Do not carry your elsan through the building or empty into the restaurants toilets.
- Please do not force close or open the access gates. Applying force causes the gates to malfunction and they will have to remain open until an engineer can come on-site which jeopardises the security of the marina. Please be patient and allow them to open in their own time.

SERVICING

ELECTRICITY

There is no electric hook up in any of our bays.

WATER

To top up you may use the water tap facility located by the Prima laundrette building on the Coburg side of the marina. You will need your access card to gain entry.

AIR & OIL

The nearest garage is the BP garage located on Sefton street. 56-67 Sefton St, Liverpool L8 6UD





FAQ'S

We've booked the wrong day. How do we amend our booking?

Please log in to your client portal. You will find a link to your client portal in the confirmation email you received.

Which is the best bay to book for an 9m van?

Our bays are max 7.5m. We do not have any bays available for your size vehicle unfortunately.

Where do we dispose of rubbish?

Recycling stations are located on both Brunswick and Coburg (see map). You will need your access card to gain entry through the gates.

Where do we hand our access card when we leave?

Please push it through the letter box on the wall outside the main building doors.

How do we walk into Liverpool?

Keep the water on your right hand side and keep walking until you reach Albert Dock. Cross over the road and you're in town!

We don't want to be road facing, which bays are water facing?

Bays 1 - 6

How do we hook up for electric?

We do not offer electrical hook ups unfortunately.

We did not receive a £5 meal voucher but last time we did. How do we get one?

We are no longer running the promotion.

We arrived but someone is in our bay?

Please park in any space in the outer car park. Please then come to the marina office and we will look into the issue.

THE YACHT CLUB

Sports Bar & Grill

OPEN TO ANYONE. SOMETHING FOR EVERY ONE.

The Yacht Club Sports Bar & Grill is open to the public 7 days a week - 9am - late and serves fresh home-cooked food, hot drinks and a wide range of alcohol.

There is also live music, live sports across 6 big screens and a friendly team ready to welcome you.

The Yacht Club Sports Bar & Grill is home to a close marina community and is the local meeting point for the marina berth holders. The Yacht Club Sports Bar & Grill is ran by our tenant Bernie Stapleton who brings a wealth of experience and enthusiasm with him.

If you would like to book a table, you can do so on the website www.theyachtclub.co.uk or call 0151 707 6888.



EMERGENCY/KEY CONTACTS

Chloe Beard, Managing Director - 07711959222 for in hour emergencies

Marina Office - 0151 707 6777 (6)

Merseyside Fire & Rescue: 0151 296 4000

Marine Fire One Coast Guard: 0151 296 4000

Blue Point Marine Services Boat Yard: 0151 708 2857

Doctors: 0151 247 6500 - 6 David Lewis Street, L1 4AP

Hospital (The Royal) 0151 706 2000 - Prescott Street. L78XP

Emergency Services: 999 (out of hour emergencies)

Pharmacy: 0151 295 9261

Taxi: 0151 722 8888

The Yacht Club Sports Bar & Grill - 0151 707 6888



Proud to be



4.5/5 via

Google



Liverpool Marina
Coburg Wharf
Liverpool
L34BP



0151 707 6777



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Liverpool_marina



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